

WE ARE YOUR DOL



Department
of Labor

NYS DOL COMMUNICATIONS

NYS DOL uses electronic communications to keep New Yorkers informed. To confirm a message is from NYS DOL, please look out for the following:

- Email address – DocuSign emails will come from **dse@docuSign.net**, while other updates will come from **NYSDOL@info.labor.ny.gov**.
- Phone number – Text messages will come from **468311**. When filing a claim, claimants may receive text messages from **22751**. Calls will come from **888-209-8124** or **518-704-2704**.
- Links – Any link in a text message or email will begin with “**on.ny.gov**.”
- Social media accounts – Look for the verified blue checkmark next to all of NYS DOL’s accounts.

CORRECT EMAIL ADDRESSES

From: DocuSign System <dse@docuSign.net>

Sent: Friday, February 12, 2021 2:50 PM

To: [Redacted]

Subject: Action Required - NYS DOL Certification for Partial Back Week Payments

WE ARE YOUR DOL



NYS Department of Labor
backcert@labor.ny.gov

Dear Joe Claimant,

You are receiving this form from the New York State Department of Labor because you may be eligible for **partial** unemployment benefits payments for past weeks. You previously submitted a similar form indicating that you were not eligible for a **full week** of unemployment benefits for the weeks listed in this form. This form asks **additional questions** to help us determine if you qualify for **partial unemployment benefits for those weeks**. Please accurately complete this form and return it right away.

WHAT YOU NEED TO DO:

- Select the 'Review Document' button below to view the form.
- Answer each question for all of the listed weeks.
 - Type the correct number of days in 0-7 format. For yes or no questions, type 'Y' for yes or 'N' for no.
 - The work week is defined as Monday-Sunday.
 - 0 represents none in the questionnaire.
 - Additional questions may be required based on your answers. Continue to answer all questions for each week listed on the form.
 - Use the 'NEXT' button or the 'Tab' key to move through the required fields.
 - Click on the underlined terms to get more information on what the term means.
 - If you have any errors, the form will notify you under the questionnaire. Fix these errors so you can complete the form.
- Sign this secure form electronically and input your social security number to verify your identity. This allows the Department of Labor to more quickly process your certification. This is a secure form.
- Select the "Finish" button to submit.

If we need more information, we may ask you to provide more documentation at a later date.

Thank you.

This is a secure correspondence intended for the named recipient.



NYS Department of Labor sent you a document to review and sign.

REVIEW DOCUMENT

Powered by DocuSign

From: NYS Department of Labor <NYSDOL@info.labor.ny.gov>

Sent: Thursday, April 08, 2021 5:05 PM

To: [Redacted]

WE ARE YOUR DOL



Dear New Yorker:

If you recently lost your job, lost health coverage, or are currently uninsured, apply now for coverage through NY State of Health. You may be eligible for free or low-cost coverage through Medicaid, the Essential Plan, or Child Health Plus, or you may qualify for a Qualified Health Plan with tax credits.

There are three ways to apply:

- 1) Enroll through the NY State of Health website: nystateofhealth.ny.gov
- 2) Enroll by phone with an Enrollment Assistor
 - [Find a Navigator here](#)
 - [Find other Enrollment Assistors here](#)
- 3) Enroll by phone with Customer Service: 1-855-355-5777

If you need assistance with home energy, food and nutrition, or other social programs, please visit mybenefits.ny.gov. You can also use New York's Find Services tool to connect you with the assistance and resources you need. Go to findservices.ny.gov.

[Click here to opt-in to additional updates from the NYS Department of Labor.](#)



For more information about communications from NYS DOL, go to:
dol.ny.gov/report-fraud

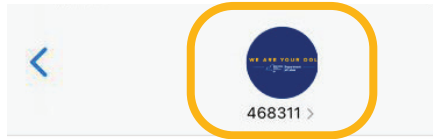
WE ARE YOUR DOL



Department of Labor

NYS DOL COMMUNICATIONS

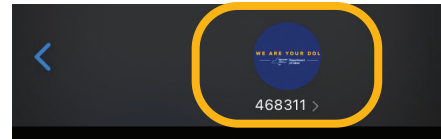
CORRECT TEXT NUMBER



Text Message
Yesterday 11:07 AM

Message from NYS DOL:
Your benefit claim can now be paid. More info: <https://on.ny.gov/puapayable2021>

Message from NYS DOL: We have identified an overpayment on your account. For more information, please visit: <http://on.ny.gov/overpay416>



Fri, Aug 28, 2:06 PM

Message from NYS DOL:
Your benefit claim is now ready to certify. More info: <https://on.ny.gov/aau>

Fri, Sep 11, 11:00 AM

Message from NYS DOL: Important update from NYS DOL on the Lost Wages Assistance (LWA program): <https://on.ny.gov/35srozW>

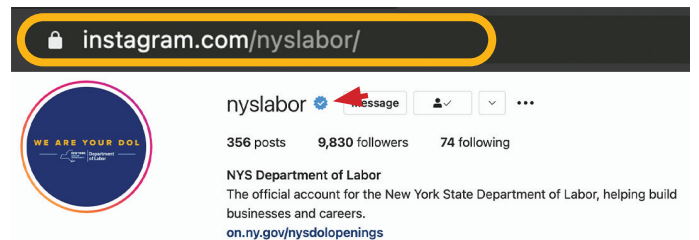
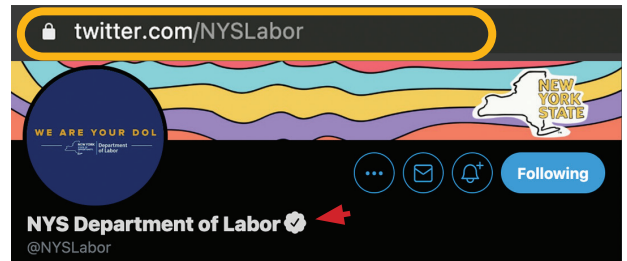
Thu, Dec 31, 12:23 PM

Message from NYS DOL: New Yorkers will begin receiving extended federal unemployment benefits next week. Details: <http://on.ny.gov/fedextupdate1230>

Wednesday 2:08 PM

Message from NYS DOL:
Your benefit claim can now be paid. More info: <https://on.ny.gov/cpui>

VERIFIED SOCIAL MEDIA ACCOUNTS



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dol.ny.gov/report-fraud