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91st Assembly District
Larchmont - Mamaroneck - New Rochelle - Port Chester - Rye Brook and Rye

August 7, 2020

Dear Friends,

This update provides useful resources for residents still experiencing power outages as a result of the storm that impacted Westchester.

Like many of you, I am not satisfied with the response of Con Ed following this storm event or the fact that many of the shortcomings revealed in Con Ed's response were also part of the story in the Riley and Quinn storms of 2018. After those events, the NYS Public Service Commission increased regulatory requirements on utilities and issued a report that included 74 recommendations that applied to Con Ed.

I have asked that Con Ed disclose how many of those actions they have implemented. I am especially interested in the issue of available staffing by electric utilities for storm events. I have long advocated for increased staffing and timely emergency response and restoration standards by utilities. Upgraded requirements were included in the PSG report.

Con Ed and other utilities need to be held accountable for how they perform in these events and whether they comply with state requirements. After super-storm Sandy, the licensure of utilities was reviewed based upon storm performance. Such a review should take place now.

I am in communication with Con Ed, Verizon and Altice regarding service restoration. The communication to customers from these entities needs to be greatly improved.

I also sit on the Assembly Committee that has jurisdiction over the laws controlling the Public Service Commission. Please call my office at 914-939-7028 with information on these issues or how I can be of assistance. Please continue to contact the companies that provide you these services.

I hope the resource information included here is helpful in these difficult circumstances.

Warm regards,

Steve

Important Phone Numbers and Links

To report a power outage please go to the Con Ed website at www.coned.com or call 1-800-75-coned or 1-800-752-6633.

If you have a gas outage please call 914-921-3720 to report. Con Ed Outage map available [HERE](#)

To receive text message updates, text, 'REG' to the word OUTAGE (688243)

Please click [HERE](#) for information on filing a claim due to food or medicine spoilage.

Covid-19 Testing - Find a Site Near You [HERE](#)

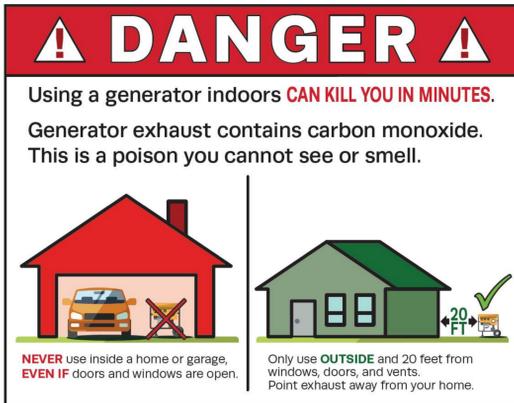
Message from Con Ed For Seniors and Medical High Risk Customers

We encourage residents who use medical equipment to register with Con Edison in case of power outages. This includes those residents who do not receive a bill directly from Con Edison. For more information or to fill out a Life-Support Equipment survey, residents can [CLICK HERE](#).

For our Elderly, Blind and Disabled residents we encourage them to contact and register with our Senior Direct representatives at **800-404-9097**, Monday through Friday, 8:30am to 5PM.

Safe Use of Gas Generators

The Mamaroneck Fire Department issued this warning: Over the past 48hrs we have responded to numerous carbon monoxide incidents. Please follow proper safety guidelines when using a generator.



Ice Distribution, Cooling and Charging Centers

Ice distribution is available at two Westchester locations from 12:30pm to 9pm while supplies last

- New Rochelle City Hall, 515 North Avenue, rear parking lot
- The Yorktown Food Emporium, 355 Downing Drive, Yorktown Heights

Cooling and charging are available for residents in the following areas. Please practice social distancing and wear a mask.

Mamaroneck:
Hommocks Ice Rink. Residents are welcome to bring their devices to utilize electrical outlets. Please make sure to enter the ice rink on the south side of the building (facing flint Park), the main entrance is not available at this time.

Mamaroneck Town Center at 740 W. Boston Post Road will be open this week between 8:30am and 4:00pm for residents to charge their cell phones and computers. The receptionist at the Town Center will direct you. Facemasks are required and social distancing must be maintained.

The Larchmont Mamaroneck Library is offering Wi-Fi and charging opportunities on the front lawn.

Rye:
Rye Library, 1061 Boston Post Rd

Rye Recreation for City of Rye seniors ONLY from 9 a.m. to 6 p.m. on Friday, August 7. For the non-senior community members City Hall will be open from 8:30 a.m. to 8 p.m as well as the Rye Free Reading Room during normal business hours.

Rye Brook:
A.J.P Community Center located at 32 Garibaldi Place starting tomorrow from 1PM to 4PM daily.



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