

Local Resources

Organization	Services	Contact information
Erie County Department of Health	Information on potential COVID-19 exposure, general information and answers to frequently asked questions, latest figures on local confirmed cases, and community resources.	Visit www2.erie.gov/health or call the ECDOH information line at 716-858-2929.
New York State Department of Health	General information on COVID-19, statewide testing and confirmed cases, the statewide closure of all non-essential businesses, and opportunities to volunteer.	Visit www.Health.NY.Gov , call the information line at 1-888-364-3065. Retired medical professionals should visit www.Health.NY.Gov/Assistance and complete the survey
U.S. Center for Disease Control	Information on how to avoid exposure to COVID-19, what to do if potentially exposed to the coronavirus, and nationwide data on confirmed cases.	Visit www.cdc.gov or call 1-800-232-4636 (note that wait times on all phone and email inquiries are longer than usual).
New York State Office of the Attorney General	The NYSOAG is cracking down on entities that engage in illegal price-gouging or sell bogus medical treatments that purport to treat COVID-19. There is no known cure for COVID-19. The office will also temporarily halt collection of medical and student debt owed to the state through April 16, and is accepting applications for suspension of all other types of debt owed to New York State and referred to the OAG for collection.	File a price-gouging complaint at https://ag.ny.gov/price-gouging-complaint-form . Individuals seeking to apply for this temporary relief can fill out an application online or visit the OAG's coronavirus website to learn more about the suspension of payments. If an individual is unable to fill out the online form, they can also call the OAG hotline at 1-800-771-7755 to learn more.

Organization	Services	Contact Information
New York Department of Labor	Information on job openings and unemployment benefits, including how to file a claim and estimate weekly benefits rate. Note that New York State has waived the seven-day waiting period for collecting unemployment benefits for those who were laid off as a result of the COVID-19 crisis.	Visit Labor.NY.Gov . For job openings, visit Labor.ny.gov/jobs/regional.shtm
211 Essential Community Services	Health and human services; emergency housing; legal services, domestic, health and wellness; food and nutrition; mental health; support groups.	Call 2-1-1 or visit www.211wny.org
Erie County Department of Social Services	Supplemental Nutrition Assistance Program (SNAP, otherwise known as food stamps), Home Energy Assistance Program (HEAP), emergency services, foster care, homefinding.	Visit www2.erie.gov/socialservices/
FeedMore WNY	Meals on Wheels program, providing home-delivered meals to eligible seniors, and the WNY Food Bank, which provides nutritious food to the hungry in our area.	Visit https://mealsonwheelswny.org/home-delivered-meals/ to learn more about Meals on Wheels. Visit https://www.foodbankwny.org for more information on the WNY Food Bank
New York State Parks, Recreation and Historic Preservation	Information on park and facility closures and regulations during the COVID-19 crisis. Most parks are expected to remain open and entrance fees have been waived. Visitors must practice social distancing.	Visit www.Parks.NY.Gov

Organization	Services	Contact Information
Department of Motor Vehicles	Continuing to offer some online transactions. All offices are closed and all road tests are closed until further notice. All driver licenses, non-driver IDs, and registrations with an expiration date of March 1 or later will be extended.	Conduct online transactions at DMV.NY.Gov
Veterans Outreach Center	Employment assistance, job training, legal counseling, morale center, veteran and family support services. All VOC locations will be closed until further notice.	Reduced services will be available by phone at 585-546-1081 or online at www.VeteransOutreachCenter.org .
Cheektowaga Senior Services	Assistance with transportation to critical appointments, filing for medicare and medicaid, food stamps, heat assistance, income tax preparation, housing, nursing home placement, and meals services.	Visit https://tocny.org/departments/seniors/ for more information. To receive temporary home-delivered meal services, call NY Connects at 716-858-8526. To receive transportation to critical appointments, call 716-858-7433 and make an appointment through County Dispatch.
Center for Elder Law & Justice	Legal services regarding health care advocacy, elder abuse prevention, income maintenance, guardianship services, consumer protection, foreclosure prevention, housing, and more.	To reach the Free Senior Legal Advice Helpline, dial 1-844-481-0973. Email info@elderjusticenyc.org or visit https://elderjusticenyc.org/about/ for more information.

Crisis Services

Organization	Services	Contact information
Buffalo and Erie County Crisis Services	Emergency mental health services for variety of mental health issues, such as extreme anxiety or stress.	Visit crisisservices.org or call the 24 hour crisis hotline at 716-834-3131
New York State Office of Mental Health	Support for coping with the anxiety, stress, fear, and helplessness that people often experience during an emergency.	Visit OMH.NY.Gov , call the free and confidential OMH Emotional Support Line at 1-844-863-9314 and find tips for managing anxiety related to the emergency here .
Family Justice Center	Free services for domestic violence victims and their children through an extensive collaboration with 13 partner agencies.	Call the FJC SafeLine at 716-558-7233 or visit www.FJCSafe.org .
Addiction Hotline Counselors	Support and guidance for those struggling with addiction and their families, and links to additional resources.	Call the 24-hour Addiction Hotline at 716-831-7007 or visit http://www2.erie.gov/addictionhotline/

Resources for Businesses

Organization	Services	Contact Information
University at Buffalo Center for Entrepreneurial Leadership	Hosting twice weekly webinars to help small businesses navigate the COVID-19 crisis. Seminars are free and open to all, and are conducted over the videochat application Zoom.	For more information, search @UBCEL on Facebook and look under the events page, or follow the link here .

Organization	Services	Contact Information
Cheektowaga Chamber of Commerce	Resources to help small businesses and families plan for and respond to the crisis.	Visit Cheektowaga.org/covid19
Buffalo Niagara Partnership	Resources to help employers deal with the impacts of COVID-19, including information on U.S. Small Business Administration disaster loans, workforce reduction mandates, and how manufacturers can produce needed medical supplies.	Visit ThePartnership.org/covid19/
Empire State Development	Business-related resources for COVID-19, non-essential business closures, employee issues related to essential business designations, and producing or donating medical supplies and personal protective equipment.	Visit ESD.ny.gov for general information. For more information on the SBA's federal disaster loan program, visit https://esd.ny.gov/resource-guide-covid-19-sba-disaster-loans . To produce or donate critical medical supplies, email https://esd.ny.gov/resource-guide-covid-19-sba-disaster-loans .

Resources for Parents

Organization	Services	Contact Information
Child Care Resource Network	Assistance for parents who are essential workers and need child care.	Visit www.wnychildren.org or call the office at 716-877-6666 or toll-free at 1-866-281-4739

Organization	Services	Contact Information
Lancaster Central School District	Information on remote education, free school meal pick-ups, and free emergency child care for essential personnel who reside in the district.	Visit https://www.lancasterschools.org/Page/24793 for more information.
Maryvale Union-Free School District	Information on remote education, free school meal pick-ups, and free emergency child care for essential personnel who reside in the district.	Visit https://www.maryvaleufsd.org/Page/8219 for more information.
Depew Union-Free School District	Information on remote education, free school meal pick-ups, and free emergency child care for essential personnel who reside in the district.	Visit http://www.depewschools.org/o/district/page/coronavirus-resources for more information.
Cheektowaga-Sloan Union-Free School District	Information on remote education, free school meal pick-ups, and free emergency child care for essential personnel who reside in the district.	Visit the school website for more information.
Cleveland Hill Union-Free School District	Information on remote education, free school meal pick-ups, and free emergency child care for essential personnel who reside in the district.	Visit the school website for more information.
Cheektowaga Central School District	Information on remote education, free school meal pick-ups, and free emergency child care for first responders, medical professionals and other essential personnel who reside in the district.	Visit https://www.cheektowagak12.org/domain/503 for more information.

Utility Services

Organization	Services	Contact Information
Charter Communications	Offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps.	To enroll call 1-844-488-8395.
AT&T	Offering internet access for qualifying limited income households at \$10 a month through its Access from AT&T program.	For more information on Access from AT&T, visit https://m.att.com/shopmobile/internet/access/

How to Help: Volunteer, Donate

Organization	Needs	Contact Information
New York State Department of Health	The state has a critical need for qualified health professionals, including retired medical professionals and medical school administrators, in anticipation of an influx of patients with severe COVID-19 cases.	Medical professionals should visit Health.ny.gov/assistance to learn more about opportunities.
American Red Cross	The humanitarian organization is in desperate need of blood donations and has taken several steps to ensure the health and safety of donors and staff, such as checking the temperature of staff and donors, spacing beds, and increasing enhanced disinfecting.	Visit RedCrossBlood.org , use the Red Cross Blood Donor App or 1-800-RED-CROSS to schedule an appointment

Organization	Needs	Contact Information
Kaleida Health	The health care provider is in need of unused masks, including both N95 and non-N95 masks	To donate, call 716-859-2200 or email CoronavirusCommandCenter@KaleidaHealth.org .
New York State Health Facilities Association (NYSHFA) and the New York State Center for Assisted Living (NYSCAL)	The associations have identified a critical need for personal protective equipment (PPE) and cleaning supplies at area senior living facilities. Required supplies include disposable PPE, masks, cleaning and disinfecting supplies, gloves, hand sanitizer, eye protection, gowns, and more.	Contact Elderwood at 716-250-0062 or email Donations@Elderwood.com to donate.
FeedMore WNY	The organization, which operates a nonprofit Food Bank program, is in need of donations and volunteers to bring home-delivered meals to homebound and elderly area residents.	Visit www.feedmorewny.org/volunteer for more information.